

Breaking Down Barriers

Monitoring & Evaluation

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The Sylvia Adams Charitable Trust



Alström Syndrome UK
Strength for today, hope for the future

Reminder: Why are we evaluating BDB?

- To highlight the good work of member organisations
- To highlight the issues you're trying to address
- To demonstrate best practice
 - e.g. translating information resources
- To influence policy/the sector more widely
- To engage funders and supporters, build on the best approaches

Reminder: How you help us to evaluate...

- We're trying to capture as much learning as possible
- Two key reporting tools
 - Grant monitoring form
 - Online participation monitoring form

The grant monitoring form

- Which aspects of your project have changed, how, why?
- What were the key difficulties in delivery?
- What exactly did you deliver during the year?
- What did this work achieve?

Why was BBS UK's year 1 grant monitoring form so good?...

BBS UK: Clear and concise

1. Changes to your project

Staff: Julie Sales resigned from BBS UK. BBS UK recruited in the Midlands area and Amy Clapp is the new BBS UK Support Officer for our Birmingham Service. Angela Scudder is the Support Officer for our London Service. Tonia Hymers is Service Lead.

BBS UK: Well structured

2. Difficulties that you have experienced in delivering the work

Staffing: [outline]

Asian Mentor: [outline]

Activities: We are finding it very time-intensive, getting local families to attend our events. Despite telephone contact with confirmation of attendance we still have many DNAs.

BBS UK: Focussed on answering the question

- Which aspects of your project have changed, how, why?
- What were the key difficulties in delivery?
- What exactly did you deliver during the year?
- What did this work achieve?

BBS UK: Honest and open

1. Changes to your project

Leaflet: We had intended to have the BBS UK Medical Information Booklet translated into Urdu but realised that the language used is too medically complex...

BBS UK Outcomes: 1) Green, 2) Amber, 3) Amber, 4) Red

BBS UK: Simple, effective changes

3. Changes to how you monitor progress

We reviewed the Action Plan and introduced additional monitoring asking whether families:

- feel better represented, understood and supported
- have a better understanding of BBS
- are more confident in making informed choices about medical, social and educational choices

BBS UK: Specific

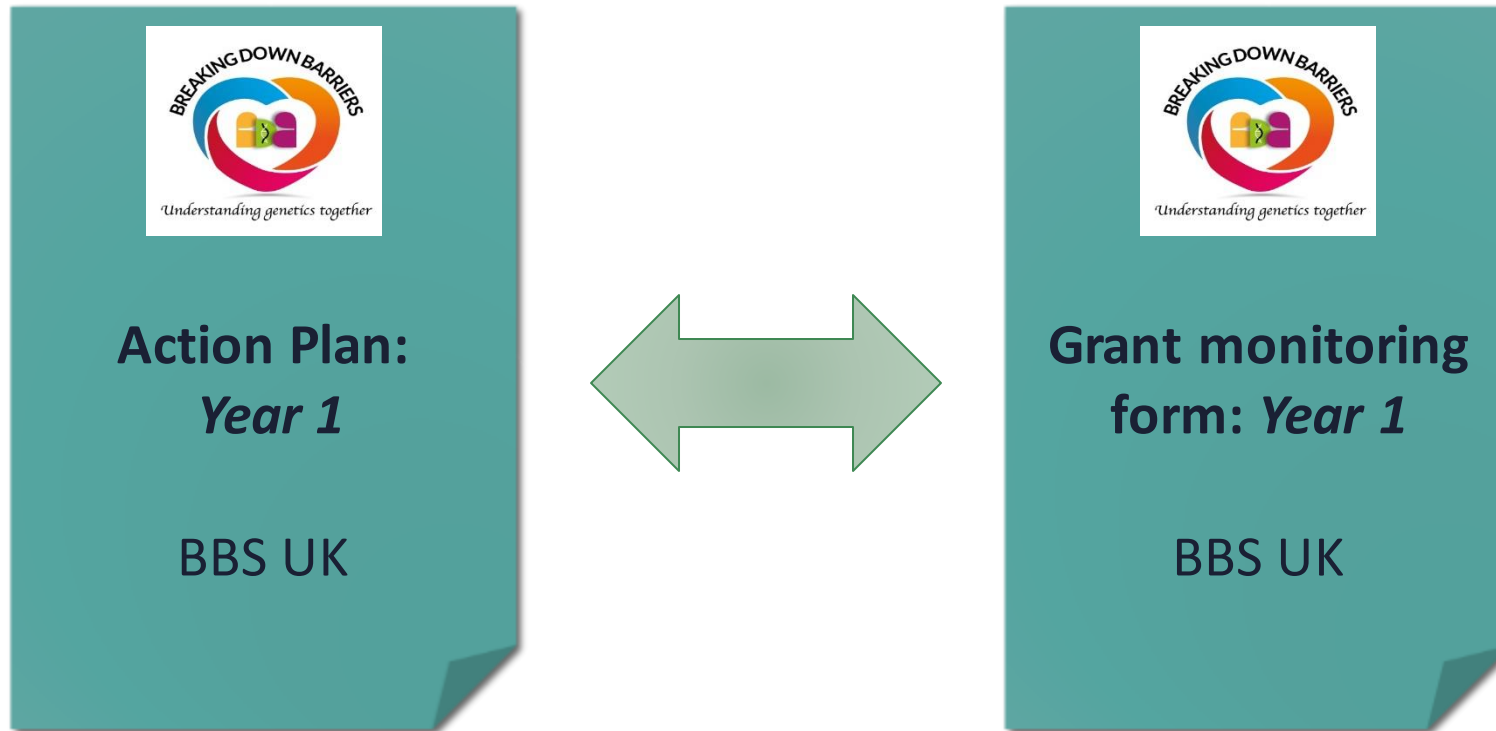
5. What activities have you delivered, to date, with funding through Breaking Down Barriers?

Spring Newsletter included an article about BBS UK's work with the BDB Project. Project information included on BBS UK Website.

May 2017: Coffee Morning held in Cobden Hotel, Birmingham for local Asian families.

July 2017: BBS UK hosted a group of Asian families at Sight Village, Birmingham, supported by Iram Shah, Asian Mentor.

BBS UK: Referred to the action plan



BBS UK: Reporting against your outcomes

| Outcome | Evidence |
|---|---|
| <p>Asian BBS UK members (Birmingham Area) will feel better represented, understood and supported.</p> | <p>Only five evaluation forms have been completed to date. We are continuing to follow up with phone calls. Of the five returned, one 'Agreed' and four 'Strongly Agreed' that they felt better represented, understood and supported. Three of those who attended the first coffee morning have developed a friendship and meet up locally, providing mutual support.</p> <p>Comments received:</p> <p>"I feel overwhelmed just by talking to these mothers. I feel I understand what the condition really is and its many features."</p> <p>"Having a diagnosis has been difficult, just by talking today, I feel better."</p> <p>"Understanding the condition, I feel better, I'm not alone or isolated by meeting other parents."</p> |

Questions

